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Trouble Shooting Questionnaire

Date

Company Information

Company

Contact

E-mail

Phone Number

Address City

State Zip code

Product Being Packaged

Brand

Active Ingredients

Cooling Process

Fill Temperature (F) Dry Liquid

Container Manufacturer

Container Company

Resin

Land Area Width (mm)

Extrusion Molded Injection Molded

Flame Treated Yes No Fluorinated No Yes

Closure Manufacturer

Contact

Closure Company

Closure Type

Closure Size (mm)

Selig Liner

Capper Manufacturer

Company Name

Application Torque (in. lbs.) Chuck Inline

Pre-Induction Removal Torque (in. lbs.)

Frequency of Torque Checks (# per hour)

Bottles (# per min.) Conveyor Speed (ft/min)

Induction Unit Manufacturer

Name

Model & Serial Number

Power Setting % Gap Between Cap & Induction Head (in.)

Coil Style Flat Tunnel Skewed

Selig Tracing Details

Order # Lot #

Pallet # Roll #

Quantity (linear yards)

Description of Problem

**Highlighted fields are required*

Send samples to: (Minimum of 15 representative samples that show the problem and 25-50 unused lined closures and empty containers) Sales +1.630.922.3158

Selig USA attn: Steve Brucker
342 East Wabash Ave.
Forrest, IL 61741, USA
+1.815.785.2110

Selig USA attn: Sales
184 Shuman Blvd. Ste 310
Naperville, IL 60563, USA
+1.630.615.7253

Selig Canada attn: Rob Woll
145 Edward Street
Aurora, Ontario Canada L4G 1W3
+1.905.751.2145

Selig UK, LTD
635-637 Ajax Ave., Slough Trading Estate
Slough, Berkshire SL1 4BH, UK
+44 (0) 1753 773 000

Trouble Shooting Check List:

- Have you sent the minimum number of representative samples to Selig representative?
- Have you notified your closure, container, induction and capper suppliers?
- Refer to www.seligsealing.com for common induction trouble shooting tips.